Congress Registration Terms and Conditions

Version: August 2026 - revision of 14. Venues and virtual platforms & 15. Fraud

These Terms and Conditions apply to the registration and participation of a (virtual, hybrid or live) congress organized by EHA (hereinafter: "**Congress**" or "**EHA Congress**" or "**EHA Annual Congress**"). Please read these Terms and Conditions carefully before you register for the EHA Congress.

By registering for the EHA Congress (as of sending the filled in online registration form), you confirm that you have read, accepted and agree to be bound by these Terms and Conditions, including liabilities and the applicable law. If you do not agree to these Terms and Conditions, do not register for the EHA Congress. By completing the registration on behalf of another individual, you are warranting that you have informed the participant that these Terms and Conditions apply to the registration and participation of the EHA Congress and you have shared a copy of these Terms and Conditions.

EHA reserves the right to unilaterally change these Terms and Conditions, at its sole discretion at any time and without prior notice, whenever it deems necessary.

1. EHA Congress

EHA Congresses are designated to offer a high-quality scientific program and share in-dept scientific knowledge with hematologists around the world. The Congresses are open to (non) health care professionals, referred to as HCPs or non-HCPs, and EHA Sponsors of Congress. An EHA Congress can be organized in a hybrid, physical or virtual setup. The EHA Congress is not open to the general public (at the exception of Patients' advocates).

2. Registration for the EHA Congress

Registration for the EHA Congress can be made via the website of EHA: http://www.ehaweb.org/.
All registrations must be processed online via an online registration platform. For this, please select the relevant EHA Congress and click on the "Registration" button for Individuals or Groups (depending on how you wish to register), and follow the instructions step by step.
Specific information may be requested during the registration process for individuals and group registrations directly or indirectly related to the code of conducts applicable to the organization of an EHA Congress and pharmaceutical industry's compliance regulations. Upon completion of your online registration, you will be sent an acknowledgement email. The email is sent to the email address provided on the registration form. Once the registration has been checked internally, an official confirmation email with an invoice will follow.

3. Registration fees

Registration fees for the EHA Congress may vary depending on the congress format, participation format (e.g. physical or virtual), and date you register, as indicated by the registration categories and deadlines on the registration website. All registration fees referred to are in Euro (€).

Registration fees for the EHA Congress may be subject to payment of Value Added Tax (VAT) and/or other local applicable taxes. Fees mentioned on the registration website include VAT. VAT will be shown separately on the payment receipt or the invoice.

EHA makes every effort to make sure that the listed fees are correct. If a mistake is discovered in a fee of the EHA Congress that you have registered for, prior to confirmation of your registration, we will let you know and give you the option of either reconfirming your registration at the correct fee or cancelling your registration. In this instance, if we are unable to contact you or we receive no reply

from you, your registration will be cancelled. EHA reserves the right to change fees listed without prior notice.

4. Payment & confirmation

All registration fees referred to are in Euro (€). All payments must be made in Euro (€). No other currency will be accepted. No cash or checks are accepted. Fees mentioned on the registration website include VAT. Registrations are only confirmed once the required payment has been received. You will receive a confirmation email from the EHA Registration Department upon receipt of the payment.
Only digital versions of invoices will be sent to participants upon completion of the registration. The invoice will be issued using the contact details, or additional address details, provided on the registration form.

Payment process per payment type:

- **Payment by credit card - VISA, MasterCard, American Express**
  The online registration platform is a secure site. The registration system only accepts VISA, Mastercard, American Express, Link, GooglePay and ApplePay. Please enter all relevant information on the payment page of the online registration system. Upon completion of the online registration and payment process, you will receive a paid invoice by email. Payment by credit card is recommended as then your registration is immediately confirmed.
- **Payment by bank transfer**
  Upon completion of the online registration process, you will receive an unpaid invoice for your registration fee by email. This invoice includes all payment instructions as well as your registration number to mention as reference to the payment. Upon receipt of your payment, your registration will be confirmed, and you will receive a paid invoice by email. Note that payment by bank transfer and Purchase order is only accepted until a certain date mentioned in the registration website. After this date, only credit card payments will be accepted.

5. Name changes

For each name change, you must notify the Registration Department by email eharegistration@interplan.de. Name changes will be accepted free of charge until the early registration fee deadline of the mentioned Congress. After this deadline, you will be liable for the relevant name change fee. Name changes will not be allowed after a certain date as mentioned on the registration website.

6. Conversion and Cancellation policy

In case you wish to convert your registration type from hybrid to virtual only, or vice versa, the following policy shall apply (hereinafter: "**Conversion policy**"):

Conversion policy

For all conversions, the Registration Department must be notified in writing by sending an e-mail to eharegistration@interplan.de. The following conversion conditions apply. Please note that all refunds will be processed after the Congress.

- Changing your hybrid registration into a virtual registration:
  - You can change your Congress registration at any time from hybrid to virtual until June 1, 2027; 23:59 CEST without any costs, and the registration fee difference will be reimbursed.
  - After June 1, 2027; 23:59 CEST, the conversion from hybrid to virtual is no longer possible. Unfortunately, it is not possible to reimburse the fee difference at this late stage due to the costs incurred for your expected physical attendance.

- Convert your virtual registration into a hybrid registration:
  - This is possible by paying the difference between the two fees at the time of your request until the on-site registration closes on Sunday, June 13, 2027.

The following conditions shall apply (hereinafter: "**Cancellation policy**"):

Cancellation policy
In case you wish to fully cancel your Congress registration, the Registration Department must be notified in writing by sending an e-mail to eharegistration@interplan.de. The following cancellation conditions apply. Please note that all refunds will be processed after the Congress ends.

- In case the cancellation is received before May 3, 2027; 23:59 CEST:
  - For virtual registrations: the registration fee will be reimbursed minus € 50 administrative fee. Except for Junior EHA Member which will be reimbursed fully.
  - For hybrid registrations: the registration fee will be reimbursed minus € 100 administrative fee.
- In case the cancellation is received between May 4, 2027; and June 1, 2027; 23:59 CEST, 50% of the registration fee will be reimbursed (for all registration fees).
- For cancellations notified from June 1, 2027 23:59 CEST, the registration fee will not be reimbursed. Unfortunately, it is not possible to reimburse the fee in full (or partially) at this late stage due to the costs incurred for your expected physical and/or virtual attendance.

7. Invitation letter for visa application
Applicable to a hybrid Congress: All participants requiring a letter of invitation for visa application purposes may request this letter during the online registration process. We will not be able to issue any letter of invitation before the Registration Department has received the registration fee payment and confirmed your registration. Please note that EHA will not contact or intervene with any Embassy or Consulate office (on your behalf).

Should your visa application be declined, you can send a request for a refund of the registration fees to the Registration Department by email (eharegistration@interplan.de), according to the cancellation policy as mentioned in these Terms and Conditions.

8. Photographs and (audio) recording
EHA reserves the right to photograph and/or record a (virtual or live) Congress and participants to the Congress, including you, and to use such photographs and videos (in whole or in part) on her website, intranet, website for her members or on any other (social) media referring to the Congress or EHA for the purpose of any internal or external communication. By actively taking part in a Congress, you give your consent to such uses. If you do not wish to be published or recorded, EHA advises you to passively take part in a Congress for instance to appear anonymous, not using your camera, only use private chats (or email) to communicate with EHA, its partners or speakers.

9. Data protection
EHA processes your personal data in accordance with EHA Privacy Statement.

10. Insurance and Liability Disclaimer
EHA and its partners organizing the EHA Congress cannot be held responsible for any loss, injury or damage to any property, whatever the cause may be. It is recommended that participants obtain adequate cover for insurance. EHA and its partners organizing the EHA Congress do not accept responsibility or can be held accountable for any personal injuries, or loss of, or damage to, private

property belonging to the participants (including but not limited to damages to laptops or any other electronic device of the participant).

11. Cancellation, postponement or changes of EHA Congress

Should, for any reason outside EHA's (and its partners) control (including but not limited to a pandemic including COVID-19), acts of terrorism, strike, public manifestations, extreme weather conditions and/or industrial action) the venue or speakers change, or the EHA Congress be cancelled, the organizers will endeavor to re-schedule, but shall not be held responsible for any costs, damages or expenses incurred by the (registered) participants. If for any reason EHA (and/or its partners) decide to make changes to the EHA Congress, they are not responsible for airfares, hotels or other costs incurred by (registered) participants.

12. EHA Contact details for the EHA Congress

Telephone: +31 (0)70 3020 099
Email enquiries: a.congress@ehaweb.org
Address: EHA Executive Office - Koninginnegracht 12b, 2514 AA - The Hague, The Netherlands

13. Specific needs

EHA aims to ensure that its congresses are accessible to all. If you have any specific needs, please inform the Registration Department as early as possible in writing at eharegistration@interplan.de and they will contact you to discuss your requirements.

14. Venues and virtual platforms

Venues and virtual platforms are sourced and checked ensuring that EHA standards are met. Venues are normally international congress centers or hotels with good conference and meeting facilities; and virtual platforms are virtual hosting and interactive online platforms. Participants and/or other visitors to the EHA Congress venue and/or platform will strictly comply with all instructions of EHA as to be authorized to enter the EHA Congress venue or platforms or parts thereof.

Participants may not record, film, photograph, screen-capture, download, copy, reproduce or distribute Congress content unless expressly permitted by EHA. The use of bots, crawlers, scrapers or other automated means to access, extract or collect content or data from the Congress platform is prohibited. Congress content may not be used for the training, development or improvement of AI or machine-learning systems without EHA's prior written permission.

15. Fraud

Beware of unauthorized or fraudulent hotel and registration booking agencies. INTERPLAN AG is the official mandated registration and accommodation bureau for the EHA2027 Congress. The only official correspondence you should receive will be from EHA or Interplan. EHA cannot validate and/or be held responsible for registrations and accommodation reservations via sources other than those presented by Interplan AG. EHA and Interplan cannot be held liable for any loss, damage or costs arising from dealings with unauthorized third parties or fraudulent actors, except to the extent that such liability cannot be excluded under applicable law.

16. Governing law and forum

These Terms and Conditions, the registration process, the Agreement between EHA and the participant and any other relating agreement, shall be governed by and construed in accordance with the laws of The Netherlands and you irrevocably submit to the exclusive jurisdiction of the District court of The Hague, The Netherlands, without prejudice to EHA's right to initiate proceedings under the laws and before the courts of the participant's domicile in the event any sums are due by the participant to EHA.